

Company's Quality Policy

Ben-Simon Aluminum Industries Ltd. considers achieving a high level of quality for its services as a main way to gain the trust and satisfaction of its customers, the company considers this a necessary condition.

The company's management believes that this basis is necessary to ensure the supply of products and services that meet the customer's requirements.

This policy constitutes a framework for setting goals and objectives in the organization.

Principles of the Quality Policy that the management cultivates, implements and adheres to:

- Achieving the desired quality while meeting deadlines and providing services and products at a high quality level.
- Developing quality indicators in service provision and assimilating a quality culture and learning lessons.
- Definition and control of service and inspection processes that will ensure the retention and addition of satisfied customers.
- Effective quality assurance at all levels will prevent unnecessary expenses, mistakes and contribute to the efficient operation of the company.
- Involvement, commitment and quality leadership of company managers in all departments.
- Quality control of suppliers and subcontractors.
- Compliance with laws, orders and regulations.
- Personnel training on an ongoing basis.
- Thinking and making decisions aimed at risks and opportunities.
- Maintenance and implementation of ISO 9001:2015 quality management system requirements.
- Continuous improvement of the effectiveness of the quality system in the company.

Ben-Simon Aluminum Industries Ltd. will work diligently to meet customer requirements and expectations, while constantly improving in all areas of its activity.

The company's management will bring the content of these procedures to the attention of all the company's employees by conducting trainings.

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